



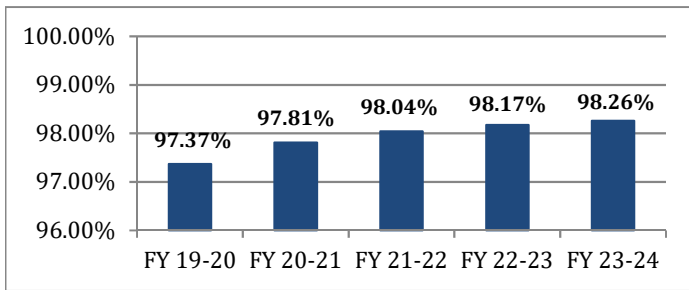
Board Bulletin

July 12, 2024

Tax Office Achieves Highest Collection Rate on Record

As of June 30, the real property tax collection rate was 98.26%. This rate is 0.09 percentage points higher than the reported rate at the end of June 2023, and the highest real property collection rate ever recorded by the County's tax office.

The Tax Office staff performed above expectations over the past twelve (12) months to maximize the County's primary revenue source. Below please find a multi-year summary for the real property collection rate as of June 30.



FY 23-24 Sales Tax Summary

Sales tax revenue for May (July 2024 report) was \$215,896 (13%) less than April (June 2024 report). Statewide sales tax revenue decreased by 9% in May as compared to April 2024.

Sales tax revenue for May 2024 was \$60,630 (4%) higher than the same revenue source in May 2023. Stanly County's year-over-year sales tax increase of 4% just slightly lagged the statewide year-over-year increase of 5.2% for the month of May.

The County's FY 23-24 sales tax revenue continues to trend 4.2% (\$699,248) ahead of the sales tax revenue for the same time period in FY 22-23.

Annual Performance Summary

Below please find several year-end performance and outcome results from various County departments. The information includes a comparison to last year's results.

Measure	FY 22-23 Results	FY 23-24 Results	% Change
Public Safety			
Calls for service (Sheriff)	9,574	8,980	-6%
Drug & vice cases initiated	139	137	-1%
Civil & execution warrants served (Sheriff)	3,937	4,410	12%
% Criminal cases closed w/arrest	29	17.2	-41%
Avg. daily jail population	142.3	128.6	-10%
Avg. length of jail stay (days)	39.9	32.7	-18%
% Avg. pre-trial jail population	94.3	95.03	1%
Total inmates booked into jail	1,324	1,456	10%
Total 911 emergency calls	146,100	153,308	5%
% 911 calls answered in 10 second or less	99.3	98.8	-1%
Total VFD fire calls	1,177	1,292	10%
Total medical calls VFD first responder	3,360	3,426	2%
Avg. medical calls VFD first responder (all depts.) per day	9.2	9.4	2%
General Government			
Maintenance work orders (Facilities)	2,866	2,971	4%
Overall turnover rate	13.4	12.9	-4%
Voluntary turnover rate	11.9	9.4	-21%
Absenteeism rate (% employees absent per workday)	3.2	3.5	9%

■ = increase or positive direction
■ = decrease or unfavorable direction
■ = consistent performance, neutral direction