

# 2019

REPORT TO  
*the People*

**STANLY COUNTY**  
NORTH CAROLINA

*Water. Air. Land. Success.*

## COUNTY COMMISSIONERS

It is a pleasure to present to our community the 16th annual Report to the People. The report highlights programmatic outcomes, the efficiency of service delivery, the volume of customers served and more. The County strives each year to evaluate our progress, review our activities and make informed decisions to enhance services and programs we deliver to improve the quality of life for our citizens.

Below please find a list of some, but not all, of our key accomplishments in 2019:

- Secured over \$1.75 million in grant funding to address the on-going opioid crisis in our community
- Maintained the tax rate for the 13th consecutive year
- Increased operational and capital funding to the local school system by over \$2.6 million with an emphasis on improving classroom technology, upgrading building security and enhancing instructional resources
- Increased resources for teacher supplements by 9%
- Allocated additional public safety staffing resources to enhance 911 communications and sex offender tracking
- Started the planning process for a new 40,000 square foot trades based educational facility on the campus of Stanly Community College to enhance training for electrical wiring, HVAC technicians, plumbing, carpentry, machining, welding, auto repair and auto mechanics
- Made progress on the design and construction documents to rehabilitate the West Stanly Waste Water Treatment Plant in order to meet the growth demands in western Stanly
- Received national recognition for the County's use of performance data in the management of services, training and public reporting for the 2nd consecutive year
- Began the construction of a new EMS base and radio communications tower to improve emergency response and interagency communication

The Board of Commissioners remains committed to its goals of enhancing educational outcomes, increasing job opportunities, improving public safety and expanding utility services. At the same time we understand the need to be good stewards of your taxpayer dollars and the need to limit the financial burden of taxation. As such, the Board will continue to work with the County's employees to encourage innovation and increase organizational efficiency.

Please take a few moments to review our results and progress and do not hesitate to contact any of the County Commissioners if you have questions or concerns.

Respectfully,



Matthew Swain, Chairman  
Stanly County Board of Commissioners

**Pictured Left to Right:**

Lane Furr, Zach Almond, Ashley Morgan, Vice-Chairman,  
Matthew Swain, Chairman, Mike Barbee, Tommy Jordan, Bill Lawhon



## TRANSPORTATION

### Airport

The Stanly County Airport continues to experience steady utilization from both general aviation and military activities. Key Projects & Other Activities



- Planning, coordination and the pursuit of funding continues with the Air National Guard to enhance the runway and taxiway for continued C17 training operations
- A new business Turbine Engine Support, LLC has leased office space in the Airport Terminal
- A 120" storm water pipe rehabilitation that impacts the runway and taxiway was completed in 2019
- The airfield lighting rehabilitation project was also completed. All lighting has been converted to LED to save long term energy and bulb replacement costs
- An airfield fiber optic project is currently in the last phase of completion. The fiber project will enable high-speed Internet access at any location on the airfield. This project will also enhance residential service via a public-private partnership with Open Broadband, LCC for residents in the general airport area

	2018	2019	% Change
	<b>Gallons of Fuel Sold</b> 88,764	<b>Gallons of Fuel Sold</b> 99,927	+10%
	<b>Hangar, Tie down &amp; Office Space Revenue</b> \$63,103	<b>Hangar, Tie down &amp; Office Space Revenue</b> \$73,548	+13%
	<b>Operations</b> 13,574	<b>Operations</b> 14,898	+17%

### SCUSA

SCUSA provides safe, reliable transportation to all Stanly County citizens with a goal of excellent customer service.

Staff participates in ongoing training to ensure industry best practices are followed to provide the safest, most cost-effective coordinated public transportation service.

We are Stanly County's PUBLIC transportation service – anyone can utilize our service. Please call our office to inquire about available routes.



## CULTURE & RECREATION

### Stanly County Agri-Civic Center

The Stanly County Agri-Civic Center is a multi-use complex housing offices of the NC Cooperative Extension Service, USDA Rural Development, Natural Resources Conservation Services, North Carolina Forestry Service and the Farm Service Agency as well as a 1,050-seat performing arts theatre, banquet facilities and several multi-purpose meeting rooms.



Highlights of building maintenance and improvement projects:

- Replaced the retaining wall and added stairs to allow access to the new garden areas being developed by Cooperative Extension and the Master Gardeners club
- Additional landscaping and beautification enhancements
- Installed a new LCD projector in the auditorium
- Installed new lobby shades to control heating/cooling costs and additional wireless Internet access points to enhance seminars/presentations



### Stanly County Library & History Center

The Stanly County Public Library and History Center provides books, information, and programming for citizens of all ages.

- Issued 1,635 new library cards
- Added over 4,000 new titles to the eBook collection
- Added approximately 9,000 new books to the collection
- Checked out over 151,000 items
- The History Center which includes the museum and Margaret Johnson Heritage Room had over 280 visitors per month

### New Programs and Services for 2019

#### Picks for Patrons – Grab & Go Convenience

You tell us what types of books you like to read, we will pick them out for you and have them ready for pickup within 3 days. Grab & Go convenience from your local library.

#### Summer Reading

Children had the opportunity to travel to space and learn about the solar system and experience an inflatable planetarium

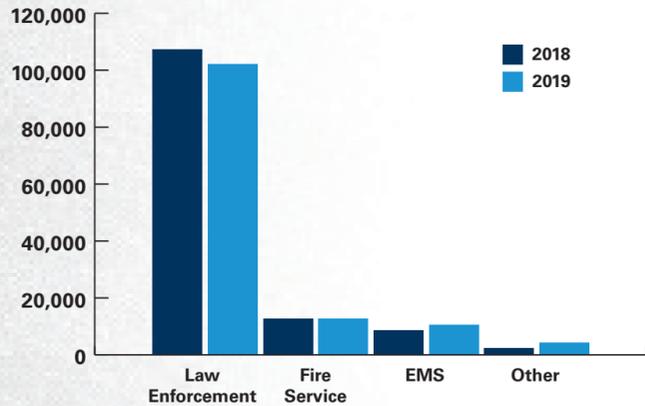
# PUBLIC SAFETY

## 911 Communications

Provides 24 hour, 365 day 911 call dispatch services to the citizens of Stanly County with prompt and courteous assistance to those callers on both the 911 emergency and non-emergency phone lines. Major projects for 2019 include:



- Work continued on the design for construction of a 5th emergency radio communications tower adjacent to the Eastside Volunteer Fire Department on NC 24/27/73. Construction will commence in March 2020.
- The implementation of an AVL (automatic vehicle location) system is nearing completion. This system will allow 911 communications to see the actual location of each police, fire, and EMS unit equipped with a mobile data terminal on a map in real time. This will provide 911 dispatchers with the ability to ensure the closest unit to any given emergency is dispatched to the call.
- Further, the new system will also allow 911 to always know where each unit is in the event the first responder or officers has an emergency and needs assistance.
- In 2019, 911 processed 136,027 calls for service, this represents a 2% increase over 2018. The State of North Carolina requires all 911 centers to answer at least 90% of all 911 calls within 10 seconds. Stanly County Communications answered 99.27% of all 911 calls within 10 seconds and 99.68% of all calls within 15 seconds.



## Emergency Management

A three (3) tiered department: Emergency Management, Emergency Medical Service (EMS), and the Fire Marshal's Office (FMO).

Emergency Management defines an 'all-hazards' approach to preparedness, response, recovery and mitigation of any natural, man-made or terrorist disaster.

- Maintained a Storm Ready Status
- Multiple weather events this past year, to include an EF-1 Tornado in May in Aquadale
- Stanly County's #1 weather threat is flash flooding. "Always Remember Do Not Drive Through Flooded Waters!"

- One flash flood warning mitigation project completed in the past year was the installation of a flood gauge for Little Long Creek at the intersection of Salisbury Avenue and US 52
- Emergency Services purchased a Polaris UTV to aid in a response to the more isolated areas
- Participated in multiple NC HART (Helo-Aquatic Rescue Team) exercises
- Emergency Management responded to 11 hazardous material spills
- Continued to update our Hazard Mitigation Plan
- Remember to sign up for emergency notifications with Blackboard Connect



## Want to be in the know?

Visit the Stanly County Government website to sign up for notifications from Emergency Management and other important notices that affect our community! [www.stanlycountync.gov](http://www.stanlycountync.gov)



**Emergency Medical Services** continues to adapt and grow with the changing pre-hospital medical practices.

- Responded to 16,015 calls (increase of 9%)
- Operate six (6) Advanced Life Support (ALS) ambulances
- Secured a \$380,000 grant to initiate a community paramedic program to provide post response follow-up to patients related to opioid overdoses and misuse
- Received a Bronze Mission Lifeline Award in recognition of the service's excellent STEMI (serious heart attack) care
- An EMS team from Stanly County deployed to the coast to assist with Hurricane Dorian relief efforts
- A new eastside (Hilco Street) EMS base is under construction

**The Fire Marshal's Office** continues to strive for excellence in service.

- Conducted 331 fire inspections (decrease of 41%)
- Reviewed 85 commercial development plans (decrease of 10%)
- Responded to 85 fire investigations (increase of 37%)
- Assisted Badin VFD & the Southside VFD with insurance rating reductions



Safety Tip: Remember to check your smoke alarms and fire extinguishers regularly

# Sheriff's Office Operations & Public Safety Inspections & Central Permitting

	2018	2019
Calls for service	6,381	6,510
Alarm Calls – Residential & Business	617	934
Building & Residential Security Checks	9,476	3,017
Breaking & Entering (Residential & Business)	331	201
Breaking & Entering (Vehicles)	90	43
Civil Debt Collections	\$7,680	\$12,612
Criminal & Civil Processes Served	8,020	6,933
Continuing Education/In-Service Training Hours	3,223	12,226
Criminal reports filed	3,288	3,660
Domestic Violence Assaults	151	309
Domestic Violence Orders Entered	139	118
Evictions	210	174
Handguns Purchase Permits	1,059	974
Concealed Handgun Permits & Renewals	1,552	1,353
K-9 assistance requests	130	88
Sexual Assaults	17	11
Stolen property recovered	\$120,922	\$146,150
Stolen vehicles recovered	17	11
Warrants	1,022	1,214

## Detention Center Operations

	2018	2019
Bookings Processed	3,015	2,806
Average daily population	115	139
Average inmate stay (days)	14	17.2

Permit Type	2017	2018	2019
Residential Building Permits	257	271	385
Mobile Homes	33	29	21
Residential Remodels, Additions, Alterations	193	273	190
Commercial New Construction	88	102	180
Commercial Remodels, Additions, Alterations	117	99	108
Electrical Permits	1,032	1,173	1,489
Mechanical Permits	936	1,001	1,249
Plumbing Permits	647	578	701
Other Permits	52	73	107
Totals	3,355	3,599	4,435

## 2019 Major Building Permits

Atrium Stanly – EPSS Replacement	\$5,601,000
Uwharrie Trail Apartments	\$4,780,000
Atrium Stanly – Aesthetics Renovations	\$4,128,000
City of Albemarle Police Station	\$3,625,322

Permit Type	2017 Construction Value	2018 Construction Value	2019 Construction Value
Residential Building	\$40,816,203	\$48,777,059	\$60,562,828
Mobile Homes	\$1,738,701	\$1,881,888	\$1,502,000
Residential Remodels, Additions, Alterations	\$5,363,596	\$8,945,046	\$5,246,650
Commercial New Construction	\$11,513,101	\$6,407,074	\$35,241,466
Commercial Remodels, Additions, Alterations	\$13,151,830	\$15,105,308	\$25,203,207
<b>Totals</b>	<b>\$65,427,401</b>	<b>\$72,583,431</b>	<b>\$127,756,151</b>

## Inspections

	2017	2018	2019
Number of Inspections Performed	12,787	15,581	16,157
Plans Approved	139	142	99

## HEALTH & HUMAN SERVICES

### Health Department

Mission: To promote self-sufficiency and to protect, promote, preserve, and improve the health, quality of life, and the environment of the residents.  
 Vision: Building a county of self-sufficient, healthy individuals, families, and communities through public health and social services, and collaboration with community partners and communities of Stanly County.

- Dental clinic cared for an average of 33 patients per day  
111 oral surgeries performed at Atrium Health
- WIC provided economic assistance to 7,775 women and children. Active caseload of 1,470. Clinical services were provided to 2,738 patients
- Home Health maintained an average caseload of 150 patients and made over 15,600 visits

#### Grants to Reduce the Tax Burden

\$95,000 – The dental clinic was awarded a Duke Endowment grant to expand school based prevention efforts with the dental sealant program for middle school children

\$150,000 – Community Health action grant to expand primary care access to uninsured adults (18 and older) in our community

\$79,000 – A grant from the NC Dept. of Health and Human Services aimed at reducing infant mortality in minority populations

\$1,000,000 – A federal Health Resources & Services Administration grant to help fund collaboration with community partners to expand prevention, outpatient treatment and recovery services to reduce opioid misuse and overdoses

Animal Control		Environmental Health	
Stray or unwanted pets addressed	1,416	On-site water protection program applications	437
Reclaimed pets	159	Water samples collected	300
Adoptions	1,039	Food, Lodging, Institutional Inspections	925
Rabies clinic vaccinations	294		
Cruelty complaints	211		
Animal bite investigations	173		

### Social Services

The mission of the Stanly County Department of Social Services is to promote self-sufficiency, and to protect and improve the quality of life for Stanly County residents. The agency provides services to protect vulnerable adults and children, promote economic stability, and increase access to health care and nutrition. Approximately 145 individuals visit the agency on a daily basis.

#### Assistance Programs, Eligibility Requirements and Service Data

<b>Work First Employment</b>	Assists job seekers with training, education, and support services to prepare them to become self-sufficient	<b>13 families served</b>
<b>Crisis Intervention</b>	Assists individuals and families with payment for heating or cooling emergencies which are life or health-threatening	Provided <b>\$208,706</b> in assistance to local families

<b>Low Income Energy Assistance (LIEAP)</b>	Assists low income households with the cost of heating	Provided <b>\$338,686</b> to local families
<b>Food and Nutrition</b>	Improves quality of nutrition for low-income households	Provided <b>\$9,700,000</b> to local families
<b>Child Support Enforcement</b>	Promotes parental responsibility and reduces welfare dependency by locating absent parents, establishing paternity and support obligations, and enforcing support payments	Collected <b>\$3,800,000</b> in Child Support payments
<b>Day Care</b>	Purchased from private day care centers to enable parents to maintain employment, attend educational and job training classes, and to ensure the safety of children	Paid <b>\$2,150,000</b> to local daycare providers
<b>Foster care</b>	Provides temporary placements for children in licensed foster homes or group homes	Worked with <b>24</b> licensed foster families to provide care for our foster children; provided placement responsibility for <b>30</b> children
<b>Medical Assistance (Medicaid)</b>	Provides payment for basic medical care to elderly and disabled adults and families based on need, income, and resources	<b>12,983</b> individuals per month received assistance

The department is required by law to receive and investigate reports of abuse or neglect of children. If abuse or neglect is found to exist, services must be provided to protect the child from further abuse and neglect and help the parents learn to provide better care for the child. 904 child abuse and/or neglect reports were received; of those, 522 were evaluated to determine the level of services needed.

### Veterans Services

This office assists veterans, dependants and surviving spouses with applications and forms required for Federal, State and County benefits through the Veteran Administration (VA). The Veteran Services Officer is the only fully-accredited representative authorized to represent the NC Division of Veterans Affairs and present claims before the US Department of Veteran Affairs in the county. This accreditation enables our office to access electronic files within the Veterans Administration to better assist all veterans and their families. All services are free of charge and we continue to encourage all veterans, dependants and surviving spouses to take advantage of all the services and benefits our Stanly County Veterans have earned.

- Provided assistance to over 2,100 Stanly County veterans, dependants and surviving spouses.
- Assisted with claims resulting in approximately \$423,000 in back payments and monthly payments of \$93,000
- NC license tags, property tax exclusions and hunting/fishing licenses for veterans are authorized via the local Veteran Services Office



### Senior Services

Senior Services Department, a NC Senior Center of Excellence for the 12th consecutive year, provides quality services, programs, activities and opportunities to promote and enhance the well-being of seniors. A satellite Senior Center was opened in Locust at Town Center in mid-October with daily activities being managed by the Stanly County YMCA.

<b>In-Home Services</b>	26,267 hours for 136 clients
<b>Family Caregiver Support</b>	712 hours of in home respite for ten (10) clients 105 days at Care Cafe for three (3) clients 98 cases of incontinence supplies for 34 families
<b>Nutrition</b>	12,689 meals served at four (4) congregate nutrition sites 32,449 home delivered meals delivered by volunteers on fifteen (15) routes
<b>Information &amp; Assistance</b>	Provided assistance to 1,549 seniors and family members
<b>Transportation</b>	Provided funding for 6,106 one-way trips with SCUSA Transportation
<b>SHIIP (Senior Health Insurance Information Program)</b>	Ten (10) volunteer counselors provided one-on-one counseling and assistance about Medicare, Medicare prescription coverage, Medicare Advantage and other health insurance issues
<b>AARP Tax Aide</b>	Volunteers prepared approximately 425 income tax returns, saving approximately \$62,000 in tax preparation costs
<b>Average Daily Visitors</b>	Albemarle Site: Ninety (96) Locust Site: Twenty (27)



Chair Yoga is a popular class at the Senior Centers



Canasta and other card games are always well attended

## ENVIRONMENTAL PROTECTION

### Soil and Water Conservation Service

The mission of the Stanly Soil and Water Conservation District is to provide education, information and technical assistance to citizens of Stanly County for the conservation of our soil and water resources.



- Presented soil and water conservation information, environmental science instruction, project-based learning workshops, and/or outdoor learning activities to 3,067 individuals.
- Stanly Soil & Water has a no-till seed drill available to rent for improving soil health and decreasing erosion. It was used twelve (12) times on 97 acres; drill rental generated \$1,712 in revenue.
- The cost share program encumbered \$80,577 in contracts designed to reduce soil erosion and improve water quality and quantity within the county.
- Received \$66,000 to assist with agricultural Best Management Practices and \$7,500 to assist with water needs on agricultural properties.

### Solid Waste

#### Materials Handled at Convenience Sites

	2018	2019
<b>Household trash</b>	6,564 tons	6,457 tons
<b>Recyclable materials</b>	510 tons	430 tons
<b>Used oil</b>	7,178 gallons	5,140 gallons
<b>Electronics</b>	51 tons	41.86 tons
<b>Household hazardous waste</b>	51,092 tons	49,900 tons

### Save the Date!

**Household Hazardous Waste Event**  
**Coming Mid-October, 2020**  
 in the parking lot of the Agri-Civic Center located at 26032 Newt Road, Albemarle.



**Safely dispose of paint, pesticides, old electronics, and more! This is a free event for Stanly County citizens!**

## GENERAL GOVERNMENT

### Elections

The Elections staff used 2019 to complete tasks such as polling place accessibility surveys and location changes, precinct official workshops and appointments, file and equipment maintenance, website accessibility improvements, and security training. Preparations began for the 2020 election cycle and in December, candidate filing was held for the March 3, 2020 Primary. Check our website at the link "Find out more about what we do" or check us out on Facebook at @votestanlycounty.

704-986-3647

www.votestanlycountync.gov

### Facilities Management

Facilities Management is responsible for all county road signs, nine (9) convenience sites and over twenty (20) buildings and grounds which are owned or occupied by county departments.

Facilities Management		
	Work orders	2,822
	Average work orders per day	11.4
	Hours spent on other facility projects	2,171
Sign Department	Road signs replaced or repaired	241

#### Key Accomplishments:

- Installed new HVAC controls in the Courthouse
- Completed the renovation of the new Rabe Room at Senior Center
- Replaced the roof on the north end of the Commons facility
- Replaced a large section of concrete at the Courthouse parking lot
- Remodeled 2 offices for the Chamber of Commerce for their relocation to the Economic Development suite at the Commons

### Register of Deeds

The Register of Deeds maintains public records and documents, including records relating to real estate ownership and vital records. We ensure that the documents received in this office reflect the trust that citizens place in us.

E-recording has been implemented. Electronic recording allows attorneys and lending institutions to electronically file documents without having to present their documents in person or by mail.

- Total revenue: \$912,604
- Processed 21,455 documents
- Land transfers totaled 2,685
- Excise tax receipts totaled \$606,820

Hosted 5th annual "Thank You for Your Service" event where we assisted more than 700 veterans, held a silent auction and raffle for the Stanly County Veteran Relief Fund, and raised more than \$2,300 to assist veterans with emergency housing and medical funds.



Volunteer raising money for Veterans Relief Fund

### Tax Administration

The Stanly County Tax Administration Office is comprised of two sections: the Collector's Office and the Assessor's Office, which includes Real Property and Personal Property.

**The Collector's Office** collects the levy due Stanly County, ten (10) municipalities, thirteen (13) Fire Districts, and two (2) Special Districts. They also collect for nuisance liens and EMS bills.



The Collector's Office yielded a 97.49% collection rate for FY 18-19. This rate represents the highest on record. Collection enforcement methods utilized included Garnishments, Bank Attachments, Debt Setoff, Escheat, and Foreclosure. \$168,000+ of delinquent tax revenue was generated through the Foreclosure process.

**The Assessor's Office** is responsible for valuing all real estate, improvements to real estate, personal property, business personal property, and motor vehicles.



The Real Property Division continued their effort to complete the 2021 revaluation project which involves visiting/appraising all 39,000 parcels in the county. Appraisers visited roughly 15,200 parcels in 2019 for a project total of approximately 38,735 reviews since the project began in 2017. Appraisers are also responsible for listing new construction and hearing valuation appeals. Appraisers completed roughly 1,400 field visits for new construction and appeals.



The Personal Property Division processed 1,103 Homestead and Veterans exemptions, resulting in an exclusion amount of \$52.5 million in tax value. The NC DMV "Tax and Tag" program processed an average of 5,082 registered motor vehicles monthly with a 99.54% collection rate. The Personal Property Division also sent out approximately 8,400 personal property listings and 3,016 business personal property listings.

## ECONOMIC & PHYSICAL DEVELOPMENT

### Cooperative Extension

Cooperative Extension programs are proactive in addressing issues identified by the Extension Advisory Board and seven (7) advisory program committees led by Extension Agents within the areas of agriculture, foods and 4-H Youth Development. Programs involved 13,187 citizens in direct services, events and activities. Agents secured grants and generated user fees along with gifts and donations totaling \$24,945.



Volunteers increase the impact of what Cooperative Extension staff. 566 volunteers provided 7,400 hours of time valued at \$188,182 and provided educational information to 4,071 citizens.

**Agriculture:** Assisted 478 agricultural producers through programs to help them become more profitable and sustainable through increased knowledge of best management practices. 158 field crop growers and livestock producers adopted best management practices as a result of Extension programs and recommendations.

**Safe and secure food and farms systems:** Offered educational opportunities for private and commercial pesticide applicators to receive re-certification credits. 197 individuals attended pesticide recertification class offered by Stanly County Ag Agents. These pesticide licenses enable applicators to use pesticides in accordance with NC Department of Agriculture and Consumer Science regulations in an efficient and environmentally sound manner.

**Foods:** 1,687 individuals participated in programming addressing food safety, healthy eating, physical activity, and chronic disease reduction. These programs were conducted through a variety of activities that included: Nutrition Programs for 3rd Graders, Go, Glow, Grow Nutrition Programs for Daycares, food preservation workshops, cooking camps, and nutrition workshops, food demonstrations, the Speedway to Healthy Exhibit, and the Hikelt program. 717 participants reported increasing their fruit and vegetable consumption, 408 reported they increased their physical activity, and 57 participants were trained in safe home food handling, preservation, or preparation practices.

**4-H Youth Development:** 4-H continues to offer positive youth development opportunities. Science, Technology, Engineering and Math (STEM) continues to be a program focus. 26 teachers were trained in 4-H STEM curriculum and 1,259 youth reported increasing knowledge in STEM.

### Planning & Zoning

The Planning Department works with landowners and developers to permit the best uses of property throughout the county. Consistent with the 2010 Land Use Plan or areas with infrastructure in place to support new development.

Staff coordinated nine (9) rezoning or text change requests through the Planning Board, two (2) major subdivisions, one (1) request for a Variances with the Board of Adjustment and seven (7) requests for Administrative Relief from setback and similar zoning requirements.

- Issued Zoning Compliance Permits for the municipalities of Albemarle, Misenheimer, Red Cross, Richfield, New London, Badin and Norwood.
- Enforced the Zoning Ordinance and Minimum Housing Code for the municipalities of New London, Badin, Norwood Locust and Stanfield
- Enforced the Public Nuisance Ordinances for New London, Badin and Norwood.

2019 Zoning Enforcement	New Cases	Cases Resolved	Ongoing
Stanly Min. Housing	6	8	4
Stanly Zoning Ordinance	64	65	26
Badin Min. Housing	2	2	6
Norwood Min. Housing	21	14	21
Locust Min. Housing	1	1	0
New London Zoning/Min. Housing/Nuisance	6	4	4
Stanfield Minimum Housing	1	1	1



## Economic Development Commission

The Stanly County EDC responded to forty-eight (48) inquiries from prospective consultants or companies seeking information about available product, workforce, utilities, access to highways and other data related to a site(s) in Stanly County.



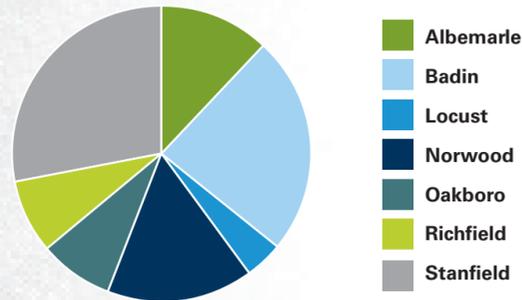
*Water. Air. Land. Innovation.*

Staff worked directly with two (2) companies to announce the creation of 23 new jobs and \$2.2 million in new taxable investment this year.

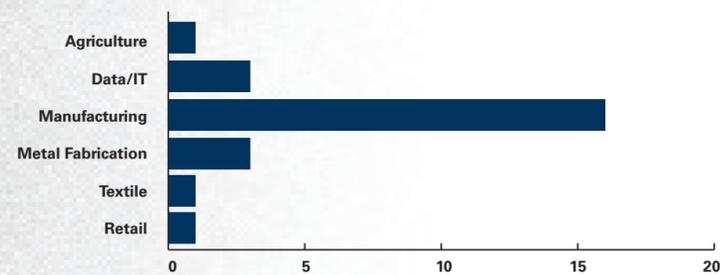
The EDC also met directly with twenty-one (21) local businesses to ensure they have the resources they need to be successful and profitable in Stanly County.

Below please find a graph illustrating the location and types of industries associated with the current list of active projects:

### Active Project Locations:



### Active Project Industry Sector:



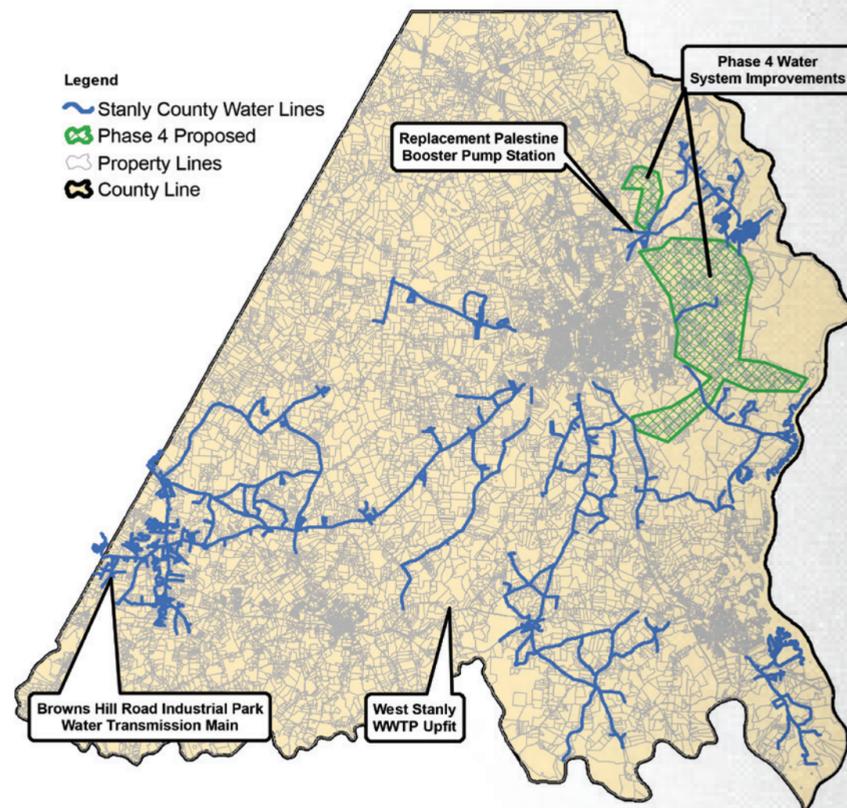
## Utilities

Stanly County Utilities (SCU) is responsible for distributing more than 1.68 million gallons of drinking water every day to more than 6,000 homes, schools, churches and businesses in Stanly County. SCU operates four water funds – Stanly County Utilities, Greater Badin Water & Sewer District, Piney Point Water District and Stanly Water & Sewer Authority. We operate seven (7) individual water systems with our service area. We own and maintain four (4) elevated water tanks and one (1) standpipe water tank ranging from 150,000 gallons to 500,000 gallons.

SCU provides wastewater collection and treatment to over 700 customers in the Greater Badin District. We provide wastewater collection to the northern part of Stanly County, the County Airport region plus the communities of Palestine, Millingport, Ridgecrest and Aquadale. SCU provides wastewater treatment at our West Stanly Facility to the towns of Locust, Stanfield and Oakboro, as well as, collection and wastewater treatment to the neighborhoods of Running Creek, Ridgecrest and Stony Run.

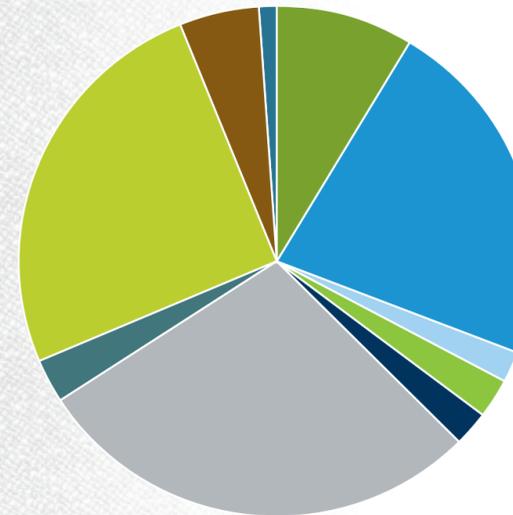
Our goal is to provide consistent first-rate service to all customers, promote economic development, and expand the system to accommodate more citizens each year. Ongoing projects include:

- The West Stanly Waste Water Treatment Plant renovation to increase capacity to 1.2 million gallons per day will start in the spring of 2020
- The water main extension to serve the Browns Hill Road industrial corridor and Riverstone Industrial Park was completed in the late fall 2019
- The Water & Sewer Authority's Phase 4 water system improvements to expand access to public water is under design and preliminary environmental review
- Replacement of the Palestine booster pump station is under construction
- A 1.4 mile water main extension to serve the Webb Rd. area will commence in the late spring of 2020



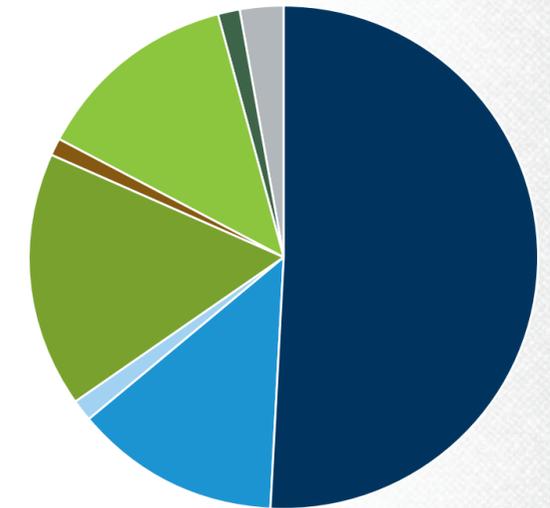
## FINANCIAL INFORMATION

### Where Your Money Goes FY 2019-2020: \$68,679,578



General Government	8.83%
Public Safety	23.84%
Transportation	2.04%
Economic Development	2.50%
Environmental Protection	2.01%
Human Services	24.47%
Culture and Recreation	2.36%
Education	28.22%
Special Appropriations	0.20%
Debt Service	4.81%
Transfers & Contingency	0.72%
<b>Total</b>	<b>100.0%</b>

### Where the Money Comes From FY 2019-2020: \$68,679,578



Ad Valorem Taxes	48.8%
Sales Tax	17.1%
Other Taxes & Transfers	1.0%
Intergovernmental Revenues	12.6%
Licenses and Permits	1.6%
Sales and Services	13.1%
Investment Earnings & Misc.	1.6%
Fund Balance Appropriated	4.2%
<b>Total</b>	<b>100.0%</b>

# DEPARTMENT DIRECTORY

Department	Telephone	Web		Department Head
AGRI-CIVIC CENTER	(704) 986-3666	www.stanlyciviccenter.com		Doshia Swaringen dswaringen@stanlycountync.gov
AIRPORT	(704) 982-9013	www.stanlycountyairport.com		Ken Swaringen kswaringen@stanlycountync.gov
CENTRAL ADMINISTRATION	(704) 986-3600	www.stanlycountync.gov	 	Andy Lucas, County Manager alucas@stanlycountync.gov
CENTRAL PERMITTING	(704) 986-3057	www.stanlycountync.gov		Carol Almond ccalmond@stanlycountync.gov
COMMUNICATIONS	(704) 986-3700	www.stanlycountync.gov		Curtis Melton ccmelton@stanlycountync.gov
COOPERATIVE EXTENSION	(704) 983-3987	stanly.ces.ncsu.edu		Lori Ivey lori_ivey@ncsu.edu
ECONOMIC DEVELOPMENT COMMISSION	(704) 986-3682	www.stanlyedc.com	  	Candice Lowder clowder@stanlyedc.com
ELECTIONS	(704) 986-3647	www.votestanlycounty.com	 	Kim Blackwelder kblackwelder@stanlycountync.gov
EMERGENCY SERVICES	(704) 986-3650	www.stanlycountync.gov		Brian Simpson bsimpson@stanlycountync.gov
FACILITIES MANAGEMENT	(704) 986-3697	www.stanlycountync.gov		Todd Lowder tlowder@stanlycountync.gov
HEALTH DEPARTMENT	(704) 982-9171	www.health.co.stanly.nc.us	 	David Jenkins djenkins@stanlycountync.gov
INSPECTIONS	(704) 986-3667	www.stanlycountync.gov		Chris Moon cmoon@stanlycountync.gov
LIBRARY	(704) 986-3766	www.stanlycountylibrary.org		Melanie Holles mholles@stanlycountync.gov
PLANNING & ZONING	(704) 986-3660	www.stanlycountync.gov		Bob Remsburg bremsburg@stanlycountync.gov
REGISTER OF DEEDS	(704) 986-3640	www.stanlyrod.net		Suzanne Lowder, Register of Deeds slowder@stanlycountync.gov
SCUSA TRANSPORTATION	(704) 986-3790	www.stanlycountync.gov	 	Randy Shank rshank@stanlycountync.gov
SENIOR SERVICES	(704) 986-3769	www.stanlycountync.gov		Becky Weemhoff bweemhoff@stanlycountync.gov
SHERIFF'S OFFICE	(704) 986-3714	www.stanlysheriff.org		Jeff Crisco, Sheriff jcrisco@stanlycountync.gov
SOCIAL SERVICES (DSS)	(704) 982-6100	www.stanlydss.com		Dolly Clayton dhclayton@stanlycountync.gov
SOIL & WATER CONSERVATION SERVICE	(704) 982-5114	www.stanlycountync.gov		Amanda Kirby akirby@stanlycountync.gov
SOLID WASTE	(704) 986-3897	www.stanlycountync.gov		Todd Lowder tlowder@stanlycountync.gov
TAX ADMINISTRATION	(704) 986-3619	www.stanlytax.com		Clinton Swaringen cswaringen@stanlycountync.gov
UTILITIES	(704) 986-3686	www.stanlycountync.gov		Duane Wingo dwingo@stanlycountync.gov
VETERANS SERVICES	(704) 986-3694	www.stanlycountync.gov		Rod Barbee rbarbee@stanlycountync.gov