It is a pleasure to present to our community the 17th annual Report to the People. Before proceeding, I would like to take the opportunity to share the accomplishments of our Public Health Department, with support from many other county agencies, during the global COVID-19 pandemic.

In May given the lack of COVID testing available in our community, the County’s Health Department started a drive-thru clinic so our citizens would have convenient access to testing. The COVID testing site at the Stanly Commons remained in place for close to eight (8) months and conducted a total of 4,394 COVID tests. Since early January 2021, the County’s Health Dept. has transitioned to COVID vaccine distribution. Between early January and early March, over 6,000 residents received their 1st dose of the COVID vaccine and over 2,500 received their 2nd dose at the County’s drive-thru vaccine clinic.

The County remains committed to vaccinating our citizens as quickly as possible contingent on vaccine resources being available and consistent with the State’s identified priority group distribution plan.

The Board of Commissioners continues to place an emphasis and priority on education, public safety and economic development related programs and services. Further, we will strive to ensure programs and services are delivered in an efficient manner with outstanding customer service.

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Please take a few moments to review our results and progress and do not hesitate to contact any of the County Commissioners if you have questions or concerns.

Bill Lawhon, Chairman
Stanly County Board of Commissioners

**TRANSPORTATION**

**Airport**

The Stanly County Airport continues to experience steady utilization from both general aviation and military activities.

**Key Projects & Other Activities**

- Planning, coordination and the pursuit of funding continues with the Air National Guard to enhance the runway and taxiway for continued C17 training operations
- A broadband tower was installed to provide high-speed internet coverage across the entire airport property
- A State grant was secured to remove rubber, repaint all striping and seal cracks on the runways and taxiway
- The beacon tower, glide slope and localizer storage buildings were all repainted with a State DOT grant
- The airport lighting rehabilitation project was also completed. All lighting has been converted to LED to save long term energy and bulb replacement costs.

**SCUSA**

SCUSA provides safe, reliable transportation to all Stanly County citizens with a goal of excellent customer service.

Staff participates in ongoing training to ensure industry best practices are followed to provide the safest, most cost-effective coordinated public transportation service.

We are Stanly County’s PUBLIC transportation service – anyone can utilize our service. Please call our office to inquire about available routes.
Emergency Medical Services continues to adapt and grow with the changing pre-hospital medical practices.
- Responded to 14,045 calls (decrease of 7%)
- Operate six (6) Advanced Life Support (ALS) ambulances
- Continue to provide community paramedic services to support the local opioid epidemic and COVID-19 vaccine distribution
- A new EMS swift water and search & rescue team have been developed to support local first responder efforts
- The new eastside (Hiko Street) EMS base was completed in October 2020 and is now fully operational

The Fire Marshal’s Office continues to strive for excellence in service.
- Conducted 373 fire inspections (increase of 17%)
- Reviewed 124 commercial development plans (increase of 40%)
- Conducted 109 fire investigations (increase of 28%)
- Assisted Aisahpadia VFD & the West Stanly VFD with insurance rating reductions
- Key partner in the County’s COVID-19 response by disbursing PPE supplies to all first response agencies

Emergency Services

Law Enforcement Fire Service EMS Other

2019 2020

0 20,000 40,000 60,000 80,000 100,000 120,000

Sheriff’s Office Operations & Public Safety Inspection & Central Permits

Permit Type 2018 Construction Value 2019 Construction Value 2020 Construction Value

Residential Building $44,777,059 $60,562,209 $50,948,078
Mobile Homes $1,083,988 $1,500,000 $2,514,144
Residential Remodels, Additions, Alterations $8,245,486 $2,046,056 $1,021,854
Commercial New Construction $98,427,574 $152,471,494 $105,032,306
Commercial Remodels, Additions, Alterations $15,105,360 $25,103,287 $15,988,258
Totals $181,718,379 $271,756,151 $192,973,878

Inspections

2018 2019 2020

Number of Inspections Performed 15,081 16,151 19,999
Plans Approved 142 99 190

Threat Management

A three (3) tiered department: Emergency Management, Emergency Medical Service (EMS), and the Fire Marshal’s Office (FMO). Emergency Management defines an “all-hazards” approach to preparedness, response, recovery and mitigation of any (natural or man-made) disaster.
- Maintained a Storm Ready Status
- March 2020 was dedicated to COVID-19 response, including PPE request and resource management, EOC activation and coordination with all local and regional response agencies
- Stanly County’s #1 weather threat is flash flooding. “Always Remember Do Not Drive Through Flooded Waters!”
- Emergency Management responded to 6 hazardous material spills
- Completed the update to our Hazard Mitigation Plan in June 2020

Remember to sign up for emergency notifications with Blackboard Connect.

What to be in the know? Visit the Stanly County Government website to sign up for notifications from Emergency Management and other important notices that affect our community! www.stanlycountync.gov

Emergency Medical Services

2019 2020
Calls for service 6,510 6,796
Alarm Calls – Residential & Business 904 511
Building & Residential Security Checks 3,017 3,246
Breaking & Entering (Residential & Business) 201 212
Breaking & Entering (Vehicles) 43 50
Civil Debt Collections 81,411 96,990
Criminal & Civil Process Served 6,503 4,133
Continuing Education/In-Service Training Hours 12,226 10,990
Criminal reports filed 3,660 3,583
Domestic Violence Assaults 203 506
Domestic Violence Orders Entered 118 141
Evictions 174 99
Handgun Purchase Permits 974 2,289
Concealed Handgun Permits & Renewals 1,363 1,951
K-9 assistance requests 88 188
Sexual Assaults 36 45
Stolen property recovered $146,150 $168,056
Stolen vehicles recovered 11 16
Warrants 1,214 2,288

Emergency Services

2019 2020

STANLYCOUNTYNC.GOV page 5

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The mission of the Stanly County Department of Social Services is to promote self-sufficiency, and to protect and improve the quality of life for Stanly County residents. The agency provides services to protect vulnerable adults and children, promote economic stability, and increase access to health care and nutrition. Approximately 104 individuals visit the agency on a daily basis.

**Assistance Programs, Eligibility Requirements and Service Data**

**Work First Employment**
- Assists job seekers with training, education, and support services to prepare them to become self-sufficient
- 4 families obtained employment

**Crisis Intervention**
- Assists individuals and families with payment for heating or cooling emergencies which are life or health-threatening
- Provided $26,190 in assistance to local families

- **Low Income Energy Assistance (LEAP)**
  - Assists low income households with the cost of heating
  - Provided $259,788 to 2,024 households

- **Food and Nutrition**
  - Improves quality of nutrition for low-income households
  - Provided $164 million to local families

- **Child Support Enforcement**
  - Promotes parental responsibility and reduces welfare dependency by locating absent parents, establishing paternity and support obligations, and enforcing support payments
  - Collected $4.1 million in Child Support payments

- **Day Care**
  - Purchased from private day care centers to maintain employment, attend educational settings, and to ensure the safety of children
  - Provided 6,581 children in foster homes or group homes

- **Foster Care**
  - Provided temporary placements for children in fostered homes or group homes
  - Worked with 32 licensed foster families to provide care for our foster children, provided placement responsibility for 97 children

- **Medical Assistance (Medicaid)**
  - Provides payment for basic medical care to qualify and disabled adults and families based on need, income, and resources
  - 14,369 individuals per month received assistance

- **Veterans Services**
  - This office assists veterans, dependents and surviving spouses with applications and forms required for Federal, State and County benefits through the Veteran Administration (VA).
  - The Veteran Services Officer is the only fully-accredited representative that is authorized to represent the NC Division of Veterans Affairs and present claims before the US Department of Veteran Affairs in the county.
  - This accreditation enables this office to access electronic files within the Veteran Administration to better assist all veterans and their families. All services are free of charge and we continue to encourage all veterans, dependents and surviving spouses to take advantage of all the services and benefits our Stanly County Veterans have earned.
  - Provided assistance to over 1,900 Stanly County Veterans, dependents and surviving spouses.
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  - Assisted with claims resulting in approximately $620,000 in back payments and monthly payments of $90,000.
  - NC license tags, property tax exclusions and hunting/fishing licenses for veterans are authorized via the local Veteran Services Office

- **Senior Services**
  - Senior Services Department, a NC Senior Center of Excellence for the 13th consecutive year, provide quality services, programs, activities and opportunities to promote and enhance the well-being of seniors. A satellite Senior Center in the Locust Town Center is operated in partnership with the Stanly County YMCA.

- **In-Home Services**
  - Family Caregiver Support
    - 718 hours of in-home respite for sixteen (16) clients
  - 30 days of Care for ten (10) clients
  - 54 cases of incontinence supplies for thirty (30) families

- **Nutrition**
  - 23,930 grab-and-go meals served in 2019 by 1,301 clients
  - 3,096 home delivered meals served in 2020 due to COVID-19

- **Information & Assistance**
  - Provided assistance to 1,901 seniors and family members

- **Transportation**
  - Provided funding for 5,261 one-way trips with SCUSA Transportation

- **SHIP (Senior Health Insurance Information Program)**
  - Nine (9) volunteer counselors provided one-on-one counseling and assistance to 891 clients about Medicare, prescription coverage, Medicare Advantage and other health insurance options.

- **AARP Tax Aide**
  - Volunteers prepared approximately 425 income tax returns, saving approximately $62,000 (in tax preparation)

- **Average Daily Visitors**
  - Albemarle Site: 41 (Decrease of 9% from 2019)
  - Locust Site: 16 (Decrease of 41% from 2019)

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- **SHIP (Senior Health Insurance Information Program)**
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ECONOMIC & PHYSICAL DEVELOPMENT

Cooperative Extension

- Cooperative Extension programs are proactive in addressing issues identified by the Extension Advisory Board and seven (7) advisory program committees led by Extension Agents within the areas of agriculture, foods and 4-H Youth Development. Online and virtual programming was the focus in 2020 given the pandemic.

- Agriculture: There were some socially distanced on-farm demonstrations this past year related to cotton variety trials and soybean plot testing. Multiple virtual workshops were offered for agricultural operations including small ruminant, everything beef and hands-on caterpillar tunnel construction workshops. A Master Gardener virtual workshop series was also held in 2020.

- Safe and secure foods and farms systems: A 2020 on-line program was developed and a box that included recipes and ingredients for personal pesticide license test was held as well as an on-line certification class. Foods: Given many folks did not have fitness facility or gym access for most of 2020, the Cooperative Extension staff brought fitness to the home via the "Lift & Lift Plus" virtual classes. Further, several online programs related to cooking brought fitness to the home via the "Lift & Lift Plus" virtual classes. Did you know?

Planning & Zoning

The Planning Department works with landowners and developers to permit the best uses of property throughout the county. Consistent with the 2010 Land Use Plan or areas with infrastructure in place to support development.

- Issued Zoning Compliance Permits for the municipalities of Albemarle, Mayodan, Locust, Norwood, and Starfield.
- Enforced the Public Nuisance Ordinances for New London and Norwood.
- Issued floodplain development permits throughout the county with the exception of Albemarle.

Volunteers raising money for Veterans Relief Fund

2020 Zoning Enforcement

<table>
<thead>
<tr>
<th>New Cases</th>
<th>Cases Resolved</th>
<th>Ongoing</th>
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<tbody>
<tr>
<td>Stanly Min. Housing</td>
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<td>6</td>
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<tr>
<td>Stanly Zoning Ordinance</td>
<td>71</td>
<td>68</td>
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<tr>
<td>Badin Min. Housing</td>
<td>2</td>
<td>1</td>
</tr>
<tr>
<td>Norwood Min. Housing</td>
<td>14</td>
<td>10</td>
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<tr>
<td>Locust Min. Housing</td>
<td>1</td>
<td>1</td>
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<tr>
<td>New London Zoning/M. Housing/Nuisance</td>
<td>5</td>
<td>3</td>
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<td>Stafford Minimum Housing</td>
<td>4</td>
<td>2</td>
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<tr>
<td>Stanly County Road/ Plain Violations</td>
<td>3</td>
<td>2</td>
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</tbody>
</table>
The Stanly County EDC responded to sixty-five (65) inquiries from prospective consultants or companies seeking information about available product, workforce, utilities, access to highways and other data related to a site(s) in Stanly County.

Staff worked directly with three (3) companies to announce the creation of 415 new jobs and $347.9 million in new taxable investment this year.

The EDC also met directly with forty-two (42) local businesses to ensure they have the resources they need to be successful and profitable in Stanly County.

Below please find a graph illustrating the location and types of industries:

### Economic Development Commission

The Stanly County EDC is responsible for distributing more than 1.68 million gallons of drinking water every day to more than 6,500 homes, schools, churches and businesses in Stanly County.

SCU provides wastewater collection and treatment to over 970 customers in the Greater Badin District. Wastewater collection is provided to the northern part of Stanly County, the County Airport region plus the communities of Palestine, Millingport, Ridgecrest and Aquadale; SCU provides wastewater treatment at our West Stanly Facility for the towns of Locust, Stanfield, Red Cross and Oakboro.

This past year the following projects were completed:

- Completion of the Palestine Water Booster Pump Station to improve the reliability of water delivery to the citizens in the Town of Badin as well as residents near the Stanly County Airport
- Webb Road water main extension

On-going projects for 2021 and beyond include:

- The West Stanly Waste Water Treatment Plant renovation to increase capacity to 1.2 million gallons per day. The project is under construction and scheduled to be completed in December 2021.
- Design and construct a new Liberty Hill water pump station to assure higher water volume delivery to western Stanly County
- The $13.9 million Water & Sewer Authority Phase 4 project to improve access to public water has been approved for funding by the USDA. The project is under final design and will be bid in 2021.
- Bost Road water main extension project
- A $1.2 million renovation/upgrade of the Town of Richfield’s sewer collection system. The County is seeking a 100% grant from NC DEQ for the project.

Below please find a graph illustrating the location and types of industries:

### Active Project Locations:

- Albemarle
- Badin
- Locust
- Norwood
- Oakboro
- New London
- Stanfield

### Active Project Industry Sector:

- Food Manufacturing
- Tourism & Hospitality
- Manufacturing
- Metal Fabrication
- Sales & Service
- Mining

### Utilities

Stanly County Utilities (SCU) is responsible for distributing more than 1.68 million gallons of drinking water every day to more than 6,500 homes, schools, churches and businesses in Stanly County.

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### Allocations

- General Government: 8.86%
- Public Safety: 25.78%
- Transportation: 1.87%
- Economic Development: 2.08%
- Environmental Protection: 2.41%
- Human Services: 24.57%
- Culture and Recreation: 2.37%
- Education: 2.37%
- Special Appropriations: 0.21%
- Debt Service: 0.21%
- Transfers & Contingency: 0.48%

100.0%

### Where Your Money Goes

FY 2020-2021: $69,816,696

### Where the Money Comes From

FY 2020-2021: $69,816,696

- Ad Valorem Taxes: 49.5%
- Sales Tax: 18%
- Other Taxes & Transfers: 1.0%
- Intergovernmental Revenues: 12.8%
- Licenses and Permits: 1.5%
- Sales and Services: 19.3%
- Investment Earnings & Misc.: 1.4%
- Fund Balance Appropriated: 2.8%

100.0%
<table>
<thead>
<tr>
<th>Department</th>
<th>Telephone</th>
<th>Web</th>
<th>Department Head</th>
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<tr>
<td>AGRI-CIVIC CENTER</td>
<td>(704) 986-3666</td>
<td><a href="http://www.stanlyciviccenter.com">www.stanlyciviccenter.com</a></td>
<td>Doshia Swaringen</td>
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<td><a href="mailto:dswaringen@stanlycountync.gov">dswaringen@stanlycountync.gov</a></td>
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<tr>
<td>AIRPORT</td>
<td>(704) 982-9013</td>
<td><a href="http://www.stanlycountyairport.com">www.stanlycountyairport.com</a></td>
<td>Ken Swaringen</td>
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<td><a href="mailto:kswaringen@stanlycountync.gov">kswaringen@stanlycountync.gov</a></td>
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<tr>
<td>CENTRAL ADMINISTRATION</td>
<td>(704) 986-3600</td>
<td><a href="http://www.stanlycountync.gov">www.stanlycountync.gov</a></td>
<td>Andy Lucas, County Manager</td>
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<td><a href="mailto:alucas@stanlycountync.gov">alucas@stanlycountync.gov</a></td>
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<td>CENTRAL PERMITTING</td>
<td>(704) 986-3057</td>
<td><a href="http://www.stanlycountync.gov">www.stanlycountync.gov</a></td>
<td>Carol Almond</td>
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<td><a href="mailto:ccalmond@stanlycountync.gov">ccalmond@stanlycountync.gov</a></td>
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<td>COMMUNICATIONS</td>
<td>(704) 986-3700</td>
<td><a href="http://www.stanlycountync.gov">www.stanlycountync.gov</a></td>
<td>Kyle Griffin</td>
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<td>COOPERATIVE EXTENSION</td>
<td>(704) 983-3987</td>
<td>stanly.ces.ncsu.edu</td>
<td>Lori Ivey</td>
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<td>ECONOMIC DEVELOPMENT COMMISSION</td>
<td>(704) 986-3682</td>
<td><a href="http://www.stanlyedc.com">www.stanlyedc.com</a></td>
<td>Candice Lowder</td>
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<td><a href="mailto:clowder@stanlyedc.com">clowder@stanlyedc.com</a></td>
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<td>ELECTIONS</td>
<td>(704) 986-3647</td>
<td><a href="http://www.votestanlycounty.com">www.votestanlycounty.com</a></td>
<td>Kim Blackwelder</td>
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<td>EMERGENCY SERVICES</td>
<td>(704) 986-3650</td>
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<td>Brian Simpson</td>
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<td>(704) 986-3697</td>
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<td>Todd Lowder</td>
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<td>HEALTH DEPARTMENT</td>
<td>(704) 982-9171</td>
<td><a href="http://www.health.co.stanly.nc.us">www.health.co.stanly.nc.us</a></td>
<td>David Jenkins</td>
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<td>INSPECTIONS</td>
<td>(704) 986-3667</td>
<td><a href="http://www.stanlycountync.gov">www.stanlycountync.gov</a></td>
<td>Chris Moon</td>
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<td>LIBRARY</td>
<td>(704) 986-3766</td>
<td><a href="http://www.stanlycountylibrary.org">www.stanlycountylibrary.org</a></td>
<td>Melanie Holles</td>
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<td><a href="mailto:mholles@stanlycountync.gov">mholles@stanlycountync.gov</a></td>
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<td>PLANNING &amp; ZONING</td>
<td>(704) 986-3660</td>
<td><a href="http://www.stanlycountync.gov">www.stanlycountync.gov</a></td>
<td>Bob Remsburg</td>
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<td><a href="mailto:bremsburg@stanlycountync.gov">bremsburg@stanlycountync.gov</a></td>
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<td>REGISTER OF DEEDS</td>
<td>(704) 986-3640</td>
<td><a href="http://www.stanlyrod.net">www.stanlyrod.net</a></td>
<td>Suzanne Lowder, Register of Deeds</td>
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<td><a href="mailto:slowder@stanlycountync.gov">slowder@stanlycountync.gov</a></td>
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<td>SCUSA TRANSPORTATION</td>
<td>(704) 986-3790</td>
<td><a href="http://www.stanlycountync.gov">www.stanlycountync.gov</a></td>
<td>Randy Shank</td>
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<td><a href="mailto:rshank@stanlycountync.gov">rshank@stanlycountync.gov</a></td>
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<td>SENIOR SERVICES</td>
<td>(704) 986-3769</td>
<td><a href="http://www.stanlycountync.gov">www.stanlycountync.gov</a></td>
<td>Becky Weemhoff</td>
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<td><a href="mailto:bweemhoff@stanlycountync.gov">bweemhoff@stanlycountync.gov</a></td>
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<td>SHERIFF’S OFFICE</td>
<td>(704) 986-3714</td>
<td><a href="http://www.stanlysheriff.org">www.stanlysheriff.org</a></td>
<td>Jeff Crisco, Sheriff</td>
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<td><a href="mailto:jcrisco@stanlycountync.gov">jcrisco@stanlycountync.gov</a></td>
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<td>SOCIAL SERVICES (DSS)</td>
<td>(704) 982-6100</td>
<td><a href="http://www.stanlydss.com">www.stanlydss.com</a></td>
<td>Dolly Clayton</td>
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<td><a href="mailto:dhclayton@stanlycountync.gov">dhclayton@stanlycountync.gov</a></td>
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<td>SOIL &amp; WATER CONSERVATION SERVICE</td>
<td>(704) 982-5114</td>
<td><a href="http://www.stanlycountync.gov">www.stanlycountync.gov</a></td>
<td>Amanda Kirby</td>
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<td><a href="mailto:akirby@stanlycountync.gov">akirby@stanlycountync.gov</a></td>
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<td>SOLID WASTE</td>
<td>(704) 986-3897</td>
<td><a href="http://www.stanlycountync.gov">www.stanlycountync.gov</a></td>
<td>Todd Lowder</td>
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<td><a href="mailto:tlowder@stanlycountync.gov">tlowder@stanlycountync.gov</a></td>
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<td>TAX ADMINISTRATION</td>
<td>(704) 986-3619</td>
<td><a href="http://www.stanlytax.com">www.stanlytax.com</a></td>
<td>Clinton Swaringen</td>
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<td><a href="mailto:cswaringen@stanlycountync.gov">cswaringen@stanlycountync.gov</a></td>
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<td>UTILITIES</td>
<td>(704) 986-3686</td>
<td><a href="http://www.stanlycountync.gov">www.stanlycountync.gov</a></td>
<td>Duane Wingo</td>
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<td><a href="mailto:dwingo@stanlycountync.gov">dwingo@stanlycountync.gov</a></td>
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<td>VETERANS SERVICES</td>
<td>(704) 986-3694</td>
<td><a href="http://www.stanlycountync.gov">www.stanlycountync.gov</a></td>
<td>Rod Barbee</td>
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