



# BOARD BULLETIN

January 4, 2013

## ***Solid Waste Recycling Grants***

Please note staff is seeking multiple grants to expand electronic/e-waste recycling efforts at the Newt Road convenience site. The volume of e-waste has grown significantly over the past few years as landfill standards have become more stringent. Both grant applications have been submitted to the State's Dept. of Environment and Natural Resources for consideration.

## ***NC FAST Implementation***

A new business software solution is being slowly implemented in each county department of social services across the state. The new software NC FAST (Families Accessing Services through Technology) will ultimately expedite the process of gathering and verifying eligibility information, managing case loads, streamline pre-assessment and improve service delivery.

The DSS staff has been working diligently over the past few months preparing for this transition and participating in several training sessions. In fact, Stanly County DSS hosted a regional training session which led to a cost savings for the County.

In preparation for the NC FAST implementation, the County's DSS Department has been converting many paper files into digital records and changing our business process to a more paperless system.

The long-term goals of the NC FAST system are as follows:

1. Improve the efficiency and effectiveness of the assessment process through automation
2. Expand the comprehensiveness of case management by providing a system that will track and coordinate services across different program categories
3. Enhance outcome results for clients by having better data to evaluate programs and continually improve operations

## ***Mid-Year Performance Summary***

Below please find several performance results as of December 31, 2012 as compared to December 31, 2011. Additional performance information will be provided over the next couple of weeks.

Measure	July-Dec (FY 11-12)	July-Dec (FY 12-13)	% Change
<b><i>Economic &amp; Physical Development</i></b>			
EDC site visits w/prospective businesses or site consultants	9	12	+ 33%
Major subdivision plats signed	0	1	+100%
Deeds of trust indexed per day	7.3	8.2	+ 12.3%
Central permitting counter assistance per staff hour	0.52	0.54	+3.8%
<b><i>Public Safety</i></b>			
Avg daily jail population	73.9	80.3	+ 8.7%
Average length of inmate stay (days)	11.7	14.3	+ 22.2%
Total 911 dispatch calls	60,722	57,617	-5.1%
<b><i>Culture &amp; Recreation</i></b>			
Agri-Civic Ctr. visitors	17,969	18,396	+ 2.3%
Agri-Civic Ctr. revenue	21,838	18,638	-14.6%

## ***Upcoming Meetings & Events***

<b>Regular Board Meeting</b>	Monday, January 7 7:00 PM Commons Mtg. Room
<b>MLK Holiday</b>	County Offices Closed Monday, January 21
<b>Regular Board Meeting</b>	Tuesday, January 22 7:00 PM Commons Mtg. Room