

July 20, 2018

Annual Performance Summary

Below please find several year-end performance and outcome results from various County departments. The information includes a comparison to last year's results.

Measure	FY 16-17 Results	FY 17-18 Results	% Change
Health & Human Services			
Total clients served via DSS	40,001	37,061	-7.3%
New child protective services investigations/assessments received	457	458	0.2%
Avg. % reoccurrence of maltreatment (child protective services clients)	7.1	6.1	-14.1%
Child support collection rate (%)	71	70	-1.4%
Clients seen by nurse or nurse practitioner (Health)	7,190	7,264	1.0%
Number STD cases treated	376	428	13.8%
Avg. WIC clients served per month	651	648	-0.5%
Avg. clients per day (Dental)	31.4	30	-4.5%
Dental clients seen in OR	111	112	0.9%
New admissions (Home Health)	254	258	1.6%
Avg. clients served per day (Veterans)	14.9	15.5	4.0%
Avg. number of veteran claims/written actions filed per day	-	1.6	-
Avg. clients served per day (Senior Center)	85.3	96.8	13.5%
Avg. senior clients using transportation services per month	62	100	61.3%

Agenda Management & Automation

The Board appropriated \$8,600 in FY 18-19 to move the County's board meeting agenda management to a fully electronic platform.

The new technology will streamline the process and decrease the amount of staff time required to develop, review, revise and print the meeting agenda and supplemental materials for each meeting.

Further, the new platform will allow Board members the ability to access the meeting agenda via a tablet and make electronic notes that can be referenced during the meeting or saved for future reference.

This new format will be optional and still provide Board members with the flexibility to receive hard copy agendas. However, the automation will help reduce our printing and paper cost.

County staff is currently working with the vendor to put the technology in place. The November 5 meeting is being targeted for the go-live date with this new technology.

Western Stanly Senior Services Expansion

County staff met with the Senior Center Advisory Board last week to discuss the expansion of senior center type services into western Stanly County.

Staff shared information about on-going discussions with the YMCA and City of Locust about a potential partnership. Staff mentioned the County is also evaluating the cost/benefit of directly delivering the programs if adequate space can be secured.

The Advisory Board seemed pleased with the expansion and potential partnership opportunities. Their main concern focused on ensuring funding for the current senior programs in Albemarle was not reduced to increase programming in western Stanly.

Lastly, earlier this week Family Sport and Fitness (FSF) in Stanfield expressed interest in developing a programming proposal for senior services. Staff has provided FSF with additional information and the recent survey results to help with their proposal development.