



Services are available on a first-come, first-serve basis. Planning ahead and calling to reserve a trip is highly recommended.

SCUSA Transportation does not provide emergency medical transportation. For emergency situations, please call 911.

SCUSA Transportation does not exclude, deny benefits to, or otherwise discriminate against any person on the grounds of race, color, religion, sex, national origin, or on the basis of disability or age in admission to, participation in, or receipt of the services and benefits of any of its programs and activities or in employment.

Any person who believes they have been mistreated by an unlawful discriminatory practice under Title VI has a right to file a formal complaint with Stanly County.

Any such complaint must be in writing or in person to the Stanly County Title VI Compliance Officer located at 1000 N. First St. Suite 10A, Albemarle, NC 28001 within one hundred eighty (180) days following the date of the alleged discrimination occurrence. Title VI Discrimination Complaint forms may be obtained from the Human Resource Office, free of charge, by calling 704-986-3606.

Mission

To provide safe and efficient community transportation services responsive to the current and changing needs of Stanly County residents.

Hours of Operation/Scheduling

Office hours are
Monday-Friday 8:30am - 5:00pm

SCUSA provides services in most areas of the county each week day but schedules vary. Please call the transportation office to discuss your particular need.

1000 N First Street, Suite 15
Albemarle, NC 28001
Phone: 704-986-3790
Fax: 704-982-5735

TTY/TDD: 1-800-735-2962

To learn more about transportation and other county services, go to:

stanlycountync.gov/transportation



STANLY COUNTY
PUBLIC TRANSPORTATION

Taking people, Going places.



Water. Air. Land. Success.

Transportation Services are available for:

- medical appointments
- work
- personal business, etc.

Handicapped accessible vehicles are available.

How do I receive transportation assistance?

Call the transportation office at **704-986-3790** and tell us what you need. Staff will explain available services and offer ways we may be able to help. Transportation outside of the county is available for medical appointments by physician referral. Contracted services with agencies are available.

Passenger Cancellations and "No Shows":

Passengers or agency representatives are asked to call the Transportation Office 24-hours in advance to cancel a trip. Passenger/agency is charged if the trip is made and the passenger does not show.

All passengers are required to wear a seat belt. Children are to be secured in a safety seat as required by North Carolina law. SCUSA does not provide safety seats.

***Need a job and don't have a ride?
We can help!***

stanlycountync.gov/transportation

Transportation Services are available to:

All Stanly County residents. A fare is charged per person, per stop (including infants/children). Exact amount for fare is required, drivers do not make change. Reservations are required.

Fares vary by pickup location and destination. You will be notified of your fare when trip is scheduled.

Special funding is available for elderly, disabled, employment, and educational-related trips. Call the office for more information.

**To schedule your trip, call SCUSA at:
704-986-3790**

Medicaid Transportation

SCUSA contracts with the Department of Social Services for Medicaid Transportation. Prior approval must be established through the Department of Social Services by calling the **Medicaid Transportation Coordinator at 704-986-2038.**

Senior Services

SCUSA contracts with Senior Services for persons age 60 or over. Trips are provided to Nutrition Sites, medical appointments, and Care Cafe. No fare is required, but donations are accepted. To register, call the **Department of Senior Services at 704-986-3769.**

The logo for SCUSA features the letters "SCUSA" in a bold, blue, sans-serif font. Below the letters, there are three curved, overlapping lines in shades of blue and grey that suggest a road or a path leading forward.

Taking people, Going places.